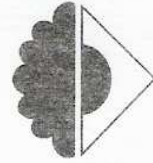




המועצה המקומית
תל-מונד

הספרייה הציבורית ע"ש בטי ואלכס שאונבוים



מרכז קהילתי
תל-מונד

To whom it may concern

Lib-Portal platform in Telmond library

Tel-Mond library has been working with the Lib-Portal LMS (with its Hebrew version "Aley Kotarim") since August 2008.

We are very satisfied from the utilization of Lib-Portal.

Few important topics about Lib-Portal:

1. Lib-Portal is very user friendly, it is intuitive and easy to handle. In our library, pupils operate the platform to search for books and they also perform the circulation work in the school breaks. Lib-Portal allows granting limited authorizations to volunteers who help in the library.
2. The Lib-Portal LMS is totally web-based and it is continuously updated, users can view data from home and login into their personal card with circulation info.
3. The various functionalities provided by Lib-Portal for librarians are advanced and with a wide look into future needs. The fields for cataloging of items are organized according to the international cataloging standards and there are also optional ways and fields for links and usage of outside databases as well as other kinds of media according to the library's needs.
4. Reports: Lib-Portal has a large number of predefined reports that we use periodically and if needed Lib-Portal can create for us a customized report.
5. Patrons' point of view: they can access the library catalog and use it from home; they can also after receiving a user name & password.
 - 1) They can make orders.
 - 2) They can enlarge the circulation.
 - 3) They can prepare a preference list that can be saved.
6. The Lib-Portal team is very responsive. Support is provided during business days till the evening, when the library is open. The support team is professional and helps our workers in all their operational needs.
7. The software version is upgraded at least three times a year and according to the librarians' requests.

The library's management, the librarians and the customers of Tel-Mond are very pleased from "Aley Kotarim".

Sincerely,

Ariela Cohen – public library manager
Tel-Mond, Israel.
Phone: +972 97967505